

Dive Center Cala Blanca

Terms & Conditions

For Beginner-Courses: SSI Try Scuba – SSI Basic Diver – SSI Scuba Diver – SSI Open Water Diver

In the course price for all beginner SSI course prices is included

- The online training
- The equipment
- Digital certification
- Logbook
- Insurance
- All required training dives

Not incl.:

- certification card (plastic card)
- hardcover book (studying material if wanted)
- add. open water dives if needed to fulfil the prerequisites for certification

Studying materials/online training are not refundable, but the clients have still the access to their training, even if they do not come to us for the in-water work or cancel their booking.

Until SSI SCUBA DIVER course, the clients can sign themselves in – without extra cost before the course starts.

If Dive Center Cala Blanca must open the account, we ask a min. deposit prior to the course start:

Deposit/online training costs: SSI Basic Diver: 20 €

Deposit/online training costs: SSI Scuba Diver: 65 €

Deposit/online training costs: SSI Open Water Diver: 80 €

Deposit/online training cost: Upgrade from Scuba Diver/Indoor Diver to Open Water Diver: 30 €

For PADI courses:

- Full course price must be paid prior to the training. E-learning access is not refundable, course-prices can be different to the SSI prices

For continuing education courses: SSI Advanced Course – SSI Specialty courses – React Right

Deposit prior to the course start for continuing education:

- Deposit/online training cost: SSI Advanced Adventurer:
- Deposit/online training cost: SSI Specialty Course:
- Deposit/online training cost: SSI React Right:

Online training cost/deposits are not refundable

Incl. in the course price:

- online training/Elearning
- all training dives incl. material which is needed (such as: compass, lifting bags, buoys....)
- digital certification

not incl.:

- add. hardcover books
- equipment (standard diving equipment)
- diving insurance
- any additional dive to fulfil the prerequisites for the course

For PADI courses:

- Prices can be different to SSI/Online materials must be purchased prior to the course.

For all SSI courses:

We purchase and open the online training for the students only when we got the deposit on our bank account or a cash deposit.

Students need to give you their names, address, birth date & email address for signing them in the ODIN system of SSI.

Every student needs a dive medical! This is not incl. in the course price and if the students do not have a medical it can delay the course!

Only Try Scuba's do not need a medical if they can answer the medical questionnaire with NO.

All students (except Try Scuba's) should have finished the online training before they start with the course with us.

For certified divers:

All divers need a medical certificate, proof of certification & diving insurance.

Diving insurance can be purchased at the centre. (day/week/month/year)

For all dives a dive computer is mandatory!

Not incl. in any dive package are:

- Supplements for boat dives (send with Bluewater Scuba or Bahia Poseidon)
- Supplements for night dives
- Or extra equipment such as torches, compass, ...
- Supplements for refresher dives/scuba skills update

Dive-packages are personal and can't be shared between 2 or more divers.

Dive-packages are only for certified divers.

Dive-package incl.:

- Tank & weights
- Dive guide
- First aid & oxygen-kit on site

If you book the dive-package incl. equipment:

mask & snorkel, boot & fins, wetsuit, regulator, BCD and computer are included.

Cancellations:

We try to give the best service to our guest, and we try to keep the costs of cancellation to a minimum, but in some cases (pre-bookings, short-term cancellations, No-Shows) we must ask a cancellation fee:

For all courses:

- The online training part of any course is not refundable! (you keep access to it over your my.SSI or E-learning with PADI, even if you cancel with us!)
- No refund for studying materials like books or complete kits, if they are ordered and/or already sent to the costumers!

No-Shows:

- For every program we offer, a No-Show is a 100% cancellation fee! Please let us know as early as possible if there is a change or you got sick – so we can reschedule! This will be less of cost for you!

Weather:

- in case of bad weather, we will refund the not consumed dives of a package or we can reschedule them. In case of diving courses, we will offer a referral paper for another SSI Center to finish the course & and you only pay what you have done so far.

Prebooked programs:

Within 4 weeks prior to your booked program: 5 % (excl. course-materials)

Within 2 weeks prior to your booked program: 10 % (excl. course-materials)

Within 3 days prior to your booked program: 50% (excl. course-materials)

NO-Show: 100%

Discounts:

Discounts only apply to pre-bookings/full payment in advance!

Dive Center Cala Blanca has for the pre- & after-season special offers, these are already discounted programs – no more discounts can apply!

Family discount:

- For a group/family of 4 or more: 5% discount for a booking min. 4 weeks prior to the program start and as long we have availability!

Early booking:

- min. 8 weeks prior to the program start: 10% discount and as long we have availability!

Payment:

For pre-booked programs:

If we receive your reservation, we will send you an invoice which has to be paid within 7 days in order to receive also the possibility of discounts and/or 2 months prior to the booked program.

Pre-Payment only with bank transfer.

Payment at the center:

- cash
- or with Credit Card/Debit Card (from May – October)